

IT CAREER BUILDER PROGRAMME CASE STUDY



Silviu Baicu

Job Title: Field Engineer

Employer: Virgin Media

Why did you want to get into the tech industry?

Better jobs, better money, personal satisfaction.

How was your experience with the IT Career Builder course and what did you enjoy most?

Practical, I was one of the most active learners (answering and asking). My tutor Martin was happy and ready to answer to every single clarification, as I didn't know too much theory. In short answer: a very nice experience, friendly and very well-prepared staff, and worth to mention also David, who called me in the moment, when the courses became available in my living area (I tried to get some courses but was no availability into my area)

What will the Level 2 Diploma do for you and your career goals?

My Diploma helped me to get back into the industry where I have more than 20 years working experience. Oh, yes, I am doing this type of work for years, the only one issue in the UK was no "papers" / certificates. Once I obtained my diploma, the doors into the IT / Telecom industry started to be opened. Working in a call centre dealing with broadband faults, I was going up on ECU Remap domain, going more up as Network Technician for an internet business & VOIP telephony provider, and finally stopped my job hunting once I started working as field engineer for Virgin Media (15 Months in now). Thank you all supporting staff and mentors helping me to reach my target.

It was a pleasure to install Virgin Media services at your new office!

Would you recommend the IT Career Builder Level 2 Diploma?

Yes I recommend JBC Skills Training, as they are really helpful.

Want to find out more?

✉ info@jbctraining.co.uk ☎ 024 76715143 🌐 jbctraining.co.uk

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