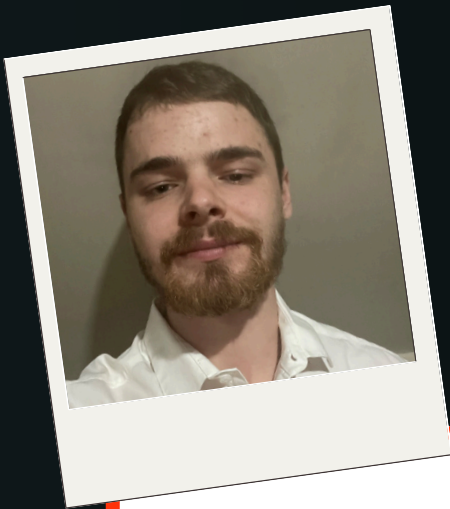


IT CAREER BUILDER PROGRAMME CASE STUDY



Leighton Mees

Job Title: Customer Support Agent

Employer: Capita Transport

I would like to thank everyone at JBC for the ongoing development and career progression you have enabled me to pursue. I have always wanted to work in the IT industry despite living in a rural area and having to use a hotspot for Wi-Fi I still had a gaming pc while all my other friends just had consoles, this was where my computing obsession started playing around with various software and hardware just because I enjoyed it.

I ended up working in sales and although I am good at this I have always deep down wanted work in computers. You have also shown me essential skills such as CV writing and even now still helping me now apply for apprenticeships.

I now have a Level 2 City & Guild Diploma and start a new role in customer support which I will use as a stepping stone into an IT support role, before I started this course I was down and struggling to get a job I now have an amazing cv, cover letter and all the skills to take control of my future, thank you JBC.

Want to find out more?

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